

# Tango Decision Assist™

## ALL BENEFITS COMMUNICATIONS ARE ABOUT DECISIONS

Most employees need a little guidance when it comes to choosing and using their benefits. When employees choose wisely and with confidence, they tend to be more satisfied with their company overall<sup>1</sup>.

Tango Decision Assist, our complete benefits communications solution, helps employees make better decisions. Our solution supports employees no matter which benefits decision they are making or where they are in their decision-making process.

## WHY CHOOSE TANGO DECISION ASSIST

**DATA-DRIVEN DECISION SUPPORT SOFTWARE** offers step-by-step guidance for more complex decisions like choosing a health plan.

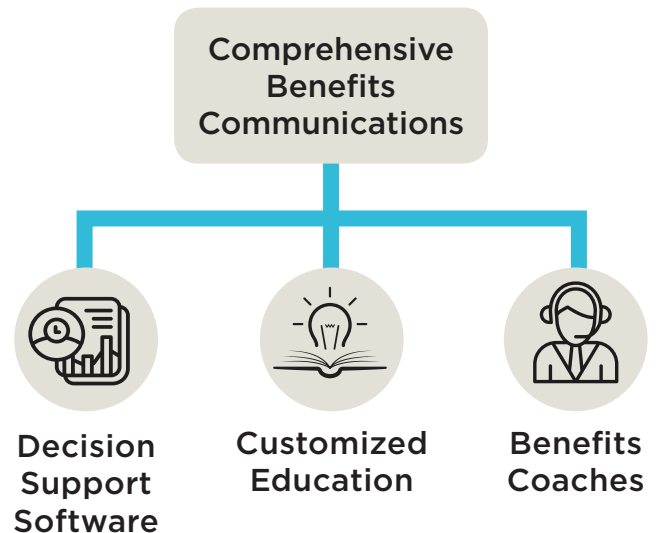
- **Interactive software** lets employees easily run multiple medical-spending scenarios to see the impact on plan choice
- **Quick plan recommendation** in ~ 3 minutes
- **Detailed claims and aggregated peer data** provide realistic spending baselines
- **Robust analytics** help you understand employee engagement and the success of your health plans
- **Standalone tool** seamlessly integrates with your benefits platform

**YEAR-ROUND EDUCATION** helps employees understand their benefits and how best to choose and use them.

- **Multi-media** formats address different learning styles
- **Targeted messaging** based on personas of your unique organization
- **Customized** to your company including a Benefits Hub to pull all content and links together

**KNOWLEDGEABLE BENEFITS COACHES** become experts on your benefits, culture and employee population to provide personalized 1:1 guidance.

- **Measured on satisfaction**, not call volume
- **HIPAA-certified** and based in the U.S.
- **Experienced** answering thousands of calls each year with a 98.5% average satisfaction rate



<sup>1</sup> Harris Poll 2014

“Our employees were able to see the value and benefits of the plans they chose. Tango provided on-site training, live customer support, a choose-your-plan tool—pre-populated with individual employee claims data—and all the collateral we needed.”

—VP of Fortune 500 Company