

Tango Decision Assist™ Program Overview

HELP YOUR CLIENTS ACHIEVE OPEN-ENROLLMENT GOALS WITH DECISION SUPPORT AND ONGOING BENEFITS COMMUNICATIONS

You and your clients invest significant time and energy into designing great benefits packages for employees. Sadly, come open-enrollment, most employees are confused and select the same plan year-after-year. Employees are more satisfied when they understand their benefits and receive guidance and decision validation during open enrollment and throughout the year while using their health plans¹.

Tango Decision Assist is a comprehensive solution that combines our powerful decision support software, highly-trained coaches and customized benefits communications to provide employees personalized open-enrollment support and year-round guidance.

We act as an extension of internal benefits teams to help them achieve their goals—whether they are looking to increase engagement and satisfaction, empower their employees to choose the best health plan for their needs, or successfully introduce a new health plan.

3 components to help employees choose and use their benefits year-round



Decision Assist Tool efficiently guides employees through their decision process pulling in employees' previous claims data, helping them see the transparent cost impact of different medical scenarios, and providing them with a personalized recommendation.



Decision Assist Coaches offer phone support throughout the year, are HIPAA-certified and based in the U.S. They also have years of experience communicating 1:1 with employees about plan options and usage and can facilitate on-site, open-enrollment meetings.



Customized Communications are delivered throughout the year to engage and inform employees about their health plan choices and provide timely information like tax filing requirements for HSAs.

How our solution is different

- ✓ **Comprehensive, year-round program**—support for your clients and their employees throughout the year with our powerful decision support tool, expert coaches, and benefits education & communications
- ✓ **Personalized decision support tool**—interactive and easy-to-use, customized to your clients, transparent display of costs, and free of distraction
- ✓ **Detailed claims data**—integrates detailed, prior-year individual claims and “people like me” aggregated cohort data to inform employee estimates
- ✓ **Client-branded communications**—year-round education programs customized to each company's visual identity and different learning styles based on personas we develop for their unique workforce
- ✓ **Standalone solution**—seamlessly integrates with your clients' benefits platform

¹ Glass Door Research Survey, *Benefits Drive Employee Satisfaction*, June 2016.

CUSTOMER RESULTS & TESTIMONIALS

**Increased Adoption
by 225%**
of HSA-eligible plans in just two years
with personalized guidance.

“We needed a better way to interact with employees and educate them on the value and benefits of the plan. With Tango, we were able to reach our diverse workforce and deliver a powerful, easy-to-use program. They helped us make an exponential improvement over the previous year.”

—SVP of Financial Services Company

**Company Saved
\$35M in one year**
by providing personalized decision
support to employees.

“Our employees were able to see the value and benefits of the plans they chose. Tango provided on-site training, live customer support, a choose-your-plan tool—pre-populated with individual employee data—and all the collateral we needed.”

—VP of Fortune 500 Company

Who is Tango Health?

We are an innovative software and services company focused exclusively on solutions for the complex challenges of employer-sponsored healthcare since 2008. Based in Austin, Texas, we educate employees about their health plans, guide employees to select the best plans and assist companies with Affordable Care Act (ACA) compliance. We are trusted by 350+ brands including Fortune 500 companies, large public organizations and medium-sized corporations.

Tango Health can help your clients achieve their goals



To learn more about the *Tango Decision Assist Program*, contact partners@tangohealth.com or call 512.291.7175